

BCPG Steering Group Meeting 6/11/19
Grange Road Community Centre

Attended

Jan Arriens (JA) Chair
Jean Rice (JR)
Pat Morrison (PM)
Sylvia Payne (SP)
Ann Hewings (AH)
Jeremy Hall (JH)
Christine Williams (CW)
Dr Paul Gardner (BC Medical Practice)

Apologies:

Sarah Wood
Karin Johnson

Minutes of Meeting 1/5/19 accepted, no matters arising.

Patient Participation: CCG/SPG Developments

Difficulties in relationship between CCG and SPG discussed. The role of the PGs is changing and evolving, but the way forward is not clear at this stage. Historically the SPG played an important role, but a new relationship with the CCG needs to be forged (eg focus groups are used by the CCG, rather than the local Patients Groups).

This led to a discussion (JA) about the future role of the BCPG in the light of the newly formed South West Shropshire Primary Care Network.

Primary Care Network

A useful discussion was had with Paul Gardner in which he informed the SG how the process was working so far.

The SW Shropshire PCN consists of six local Medical Practices totalling 35,952 patients (1/1/19). The Practices include Bishop's Castle, Church Stretton, Craven Arms, Clun and Ludlow (2)

PG explained that BCMP was in a comfortable position as some of the required tasks had already been completed.

- Catherine Lowe has been working for some time at the Practice in a Pharmacist Capacity.
- Social Prescribing is well established at BCMP as they were part of the Pilot.
- The Clinical Director position (PCN) has been filled by a local GP couple, Drs Juliet and Digby Bennett.

Quality Improvement: two areas that need to be addressed are Prescribing and End of Life Care. PG reported that both these areas had been addressed for some time at BCMP.

Other BCMP News

PG informed the SG of staff changes at the practice. Dr Tom Davis is joining the Practice; he is from NZ, and will 'shadow' the GPs for a time.

Teresa Smith is the 'link' nurse between the Practice and Nursing Homes, and is also the link nurse to the Dementia Friendly Steering Group.

BCMP are being assessed by the CQC on Monday 11 November.

NHS Task Group/Changes

PM regularly attends 'Care Closer to Home' sessions. There were some queries about how this would fit into the PCN, or whether teams would be elsewhere.

NHS Task Group/ Community Services

JH reported that the Meals on Wheels service was working well (currently one day a week).

CW updated the group on BC Dementia Friendly Community. BCMP is responding to an assessment/Report carried out to help the Practice deal with dementia patients in a sensitive way.

- All staff have completed the on-line training for Dementia Awareness.
- The railings leading to the front door have been repainted to make them more easily identified
- Work is being done to improve the car park
- BCMP sign to be erected outside
- Improve patients' toilets, add a call bell

This work will qualify the Practice for recognition by the Alzheimer's Society as Dementia Friendly/Aware. The BCMP and BCPG agreed that an article on this status be submitted to the SPG Newsletter.

NHS Task Force/Communications

JR noted that a patient survey or general meeting had merit only if there were a pressing issue commanding public attention. AH asked how we gain feedback from patients, and mentioned what was done at the Open University to engage students. PG and the group were interested how this could be transferred to patients, eg a patient's voice.

Jean explained the many ways BCPG had tried to engage patients, none proving particularly successful.

Way Forward

Jan to contact Colin Kelsey (Clun PG) and Bill Ross (Church Stretton PG) suggesting a meeting to discuss the PCN and potential scope for patient participation.

Next Meeting

Wednesday 5/2/20 2pm: Speaker: David Evans, Chief Officer, Telford & Wrekin CCG.