

Minutes of BCPG Meeting held on 7th December 2016 in the Community Centre, Grange Road at 1.30p.m.

1. Attendees: J. Arriens, V. Corfield, J. Hall, P. Morrison, J. Rice, S. Payne, C. Williams, L. Williams, S. Wood.
2. Welcome to Len Williams. There was a short introduction from everyone.
3. Terms of Reference:
 - 3.1 It was agreed that members on the steering group should serve for 12 months rather than 6 as at present.
 - 3.2 In a review of how the Group should work, it was noted that our purposes were twofold: (i) to work closely with the Medical Practice in Bishop's Castle and (ii) maintaining an active interest and involvement in wider health issues. In the latter case It was agreed that the focus should be clearly on how local patients were affected. Our task was not one of lobbying.
 - 3.3 We need if possible to improve the information we receive from patients concerning the standard of care and what they want.
4. Minutes of 12th October meeting had been read, agreed, and displayed.
5. Matters Arising:
 - 5.1 Nick Hutchins has just retired as Chair of BCPG.. We would like to place on record our warm appreciation for all that Nick did for us during his term of office as our first chair. We greatly valued his contribution in launching the Patients Group in Bishop's Castle at a difficult time. We wish him well in his new life.
 - 5.2 It was suggested the PG holds an "open surgery" in the Town Hall to answer patients questions.
6. GP/Practice Slot: Dr A. Penney and interim Practice Manager Mary Herbert attended.
 - 6.1 The practice was having a CQC inspection on Monday 12 December.
 - 6.2 There is a new locum, Dr. Chris Brown, who was a GP from Shawbirch.
 - 6.3 The practice has a good coverage of nurse practitioners.
 - 6.4 Results of the "How did we do?" survey conducted by the Practice recorded that 98% of patients would recommend the Practice. Practice manager to email the PG each month with the results.
 - 6.5 Mary Herbert offered to distribute the BCPG survey to recently registered patients.
 - 6.6 The decisions about further services in Community Hospitals have been delayed. We need to keep up our profile and stress our capability to do more at the hospital. It could be a hub for the Community Neighbourhood Team.
 - 6.7 The PG should continue as a "critical friend" to the Practice.

7. First Responders.

7.1. The Community First Responders system in Bishop's Castle has collapsed. Everything hinges on the West Midlands Ambulance Service, with whom the Shropshire Patients Group is seeking a meeting.

7.2 JA to press the matter at the next SPG meeting.

8. NHS Changes Group:

8.1 Future Fit has evolved into the Sustainability and Transformation Plan, which is strong on analysis but also highly ambitious. The emphasis on neighbourhood working is welcome, but serious questions surround the ability to put the recommendations and aspirations into practice.

8.2 The Shropshire Community Trust (ShropComm) is unable to see an independent future for itself and is merge with a new partner.

8.3 Detailed local proposals are needed for Neighbourhood work schemes.

9. Community Services TG.

9.1 Meals on Wheels deferred until 2017.

9.2 CW produced a list of local groups linked to general health.

9.3 Community Mental Health Dropin to be held at the community centre.

9.4 Clun have a dementia café.

10. Communications TG :

10.1 Survey to be repeated in February.

10.2 M. Ashwell to help reorganise our website.

10.3 JR to circulate the last survey and results for the committee to scrutinise before the next meeting.

10.4 JR to approach the town clerk about including a BCPG item in the BC Newsletter.

11. Shropshire PG.

11.1 R. Chanter standing down.

11.2 Knighton surgery closing on 24th December.

11.3 Dr Kumar is willing to talk to PGs about the state of the NHS.

12. Date of next meeting: 1st February, 2017