

Minutes of BCPG Meeting held at 3pm Wed. 3rd February 2016 at the Community Centre, Bishop's Castle.

1. Attendees: N. Hutchins, J. Rice, P. Morrison, S. Payne, J. Hall, K. Johnson, V. Corfield.
Apologies: J. Dumbell.

2. Minutes of last meeting: already agreed and displayed.

3. Matters Arising:

3.1 £500 had been received from the Practice from last year's DES fund.

3.2 Dr Gardner had been interviewed by CQC last week to complete CQC registration following his appointment as a partner in the practice.

3.3 last month's tracker had not been received.

3.4 the meeting with the doctors on 10th Dec had discussed the urgent care centre but there had been no meeting with the Community Trust on 14th Dec because it was felt better to have firm proposals to put to them at such a meeting.

4. Gary Turner and Dr. Penney attended.

4.1 The practice now have better access to the medical records room following the relocation of the computer servers.

4.2 the new telephone system has been installed and when the lines are brought in ,it will provide double the number of incoming lines.

4.3 the doctors would like the PG to promote patient on line booking and electronic prescriptions. BCPG already publicises this online and in a pamphlet.

4.4 The discharge liaison nurse at the Community Hospital wants to promote fall prevention by outlining healthy eating and hydration. She would like to enlist the help of Jeremy Hall in this.

4.5 The Practice is actively looking for an extra permanent GP: either as a partner or as a salaried doctor. It has been found that recruitment works better using word of mouth rather than advertising.

4.6 appointment availability is reported as being quite good unless one of the GPs is on leave.

5. Recruitment to BCPG Steering Group.

5.1 following the resignation of Gren Jackson, it will be necessary to recruit another member to the steering group.

5.2 it will be carried out by advertising and interview after contacting those who were interested the last time. K. Johnson to join NH and JR on the interview panel.

5.3 The steering group would like to thank GJ for all his hard work on the NHS Changes Task Group and on the steering committee.

6. Shropdoc Update.

6.1 Both 111 and Out of Hours services are up for tender. The preferred option in the

locality is for the retention of Shropdoc for OOH. The government want larger areas to operate together and this may limit the number of organisations eligible for tendering, therefore we may be in the West Midlands Staffs and Shropshire area, though the CCG is proposing a restricted area including only Shropshire and Telford & Wrekin. BCPG has written a letter to the CCG supporting Shropdoc (see website for letter and reply). Shropdoc would have 1 year's notice to cease if that is the case.

7.NHS Changes TG.

7.1 Pat Morrison appointed as Task Group Lead. PM will continue work on the Tracker

7.2 NH to inform J. Arriens of the changes.

7.3 FF is on hold and a local Rural Urgent Care Centre workshop will be held in March. At the end of March a paper will be published about Rural Urgent Care *services* rather than *centres*. A meeting of the Changes TG will be needed soon.

8. Community Services TG.

8.1 Amanda and Karen will be meeting next week to push for new recruitment for the Young Health Champions locally.

8.2 KJ to write a short report about the activities of the group.

8.3 CoCo currently has 3 clients. All going well. JH's role as Community Care Coordinator at the surgery is progressing well.

9. Communications TG.

9.1 the 2016 patient survey was ready for distribution: available at the normal locations and to be completed by 1 March. Notices to be placed on the notice boards.

9.2 JR had been misquoted by Defend our NHS in the local paper but had received a published apology from DoNHS's Gill George who admitted to misrepresenting JR's original letter to the papers urging patient groups to work together on developing local health care provision.

10. SW Locality Update.

10.1 FF and RUCC are carrying on and the preferred options should be out by June.

10.1 J. Crowe reported that there were over 600 journeys every week day in Shropshire carried out by non emergency patient transport.

10.2 P Gillard reported that RJAH had been manipulating statistics to skew performance (and possibly financial) results.

11. **AOB:** nothing needing minuting

12 Next meeting: April 6th 2016.