

Minutes of BCPG Steering Group Meeting held on 3rd August, 2016 at The Community Centre, Bishop's Castle.

1. Attendees: S. Wood, J. Rice, J Hall, N. Hutchins, S Payne, J. Arriens, P. Morrison, V. Corfield. Welcome to guests Christine and Len Williams. Apologies: J. Dumbell.

2. Minutes of previous meeting have been read, agreed and displayed.

3. Matters Arising:

3.1 NH confirmed he was moving out of the area in mid-October.

3.2 The new newsletter was ready for distribution. The scouts would be delivering them within BC. It would be advertised via a press release.

3.3 The next meeting would be 5th October.

4. GP slot: Drs Penney and Gardner attended.

4.1 NH is trying to encourage Patient Groups to identify better ways of understanding patients' needs. It is proving difficult across the county to gather feedback from patients. Would a waiting room survey be the answer? Len Williams to work with Jean Rice on developing a suitable survey.

4.2 Drs reported that there is good access to doctors at the surgery. They would prefer more patients to book appointments on line.

4.3 Many patients visiting the doctor could be seen by a nurse practitioner

4.4 Staff: Dr Bottomley is now 2 days a week. Dr Clare Short will be 3 days a week in September. This month there is a locum Dr Sibley. Drs Morton and Winter still do a morning each per week.. There is 1 more practice nurse, Sue Oakley. There are 2 new receptionists – Kelly Morray and Clare Lennox. (Lynne and Sheridan have left). C. Lowe, the pharmacist, is on leave until September.

4.5 Vision for the future: BC Medical Practice / Community Hospital to become the health focus for the area.

4.6 JA raised concerns about the lack of 1st responders operating in our area. The ambulance services want more to be trained to Red 2 level but are providing no funding for this. The ambulance service was being uncooperative. As a PG we need to express our concern to the CCG. JA/NH to write to the CCG with concerns on this matter.

4.7. The Grange Care home had a CQC review which classed it as inadequate in every section. It has 6 months to improve or risk further action.

4.8. Shropshire Community Health Trust are meeting GPs (on 18th August) to discuss tasks that the local hospital could carry out in a follow-up to BCPG's annual meeting where various new services were discussed.

5. Recruitment to BCPG Steering Group: Three good candidates were interviewed. C and L Williams were appointed to Task groups.

Still no 'younger' people applying.

Gren Jackson still willing to help if needed.

6. NHS Changes Task Group: prototype for urgent care services will be set up at Bridgnorth. Elements of the new service will also be trialled elsewhere.

Sustainability and Transformation Plan – every health and care system in England has to produce a 5-year plan for local needs and this has to be agreed by all agencies within the health economy.

Shropshire and Telford and Wrekin CCGs are currently discussing the location of emergency services. Urgent Care Centres will be on the site of RSH and Princess Royal Hospital. Health officials have started work on proposals that will provide a variable range of services in outlying areas of the county, including Bishop's Castle.

The NHS Tracker has been updated.

7. Community services Task Group:

7.1 Three volunteers are currently involved with 'Compassionate Communities'.

7.2 A Diabetic Club has been started to which guest speakers have been invited.

7.3 guest speakers are being invited to speak about issues like diabetes.

7.4 "Lunches for All" are branching out to meals on wheels for 1 day a week (Wed) as a trial

7.5 a list of patients with chronic diseases has been created for BC.

7.6 Young Health Champions: The Community College has a workshop group producing materials for pupils.

8. Communications Task Group:

Newsletter is ready.

Paul Gardner has been elected as Fellow of the Royal College of General Practitioners; NH to send a letter of congratulations.

9. Shropshire Patients' Group:

9.1 NH has been elected as Chair. He wants all PGs to get more feedback from patients.

9.2 On 22nd September there is a networking meeting in Shrewsbury at the Shirehall. Each PG can send 4 reps.

10. AOB: none.

11. Next meeting: 5th October 2016.